California State University, Monterey Bay



Oral History Interviews

Digital Proximities Covid19 and the transformation of pedagogical practices

Now We Know What is Like to be a Teacher

Interview with Martha Otilia Olvera Estrada Recorded on April 06, 2020

Juan José Gutiérrez School of Social, Behavioral and Global Studies

Digital Proximities **002 Olvera**Martha Otilia Olvera Estrada Recorded on April 6, 2020 Translated Response from Spanish

- 1 **00:00** [Music]
- 2 **00:13 Gutiérrez** *My dearest friend Martha, thank you so much for joining me. The idea of*
- 3 this series of short clips is to share with other folks across the planet what are the things that we
- 4 are facing as educators during the times of -not cholera- but Coronavirus. Martha, would you
- 5 mind introducing yourself and telling us a little bit about the context of your school. The role -the
- 6 roles- that you play?
- 7 **0:48 Olvera** Yes off course! I am a teacher and administrator and I have worked in
- 8 Junior High school teaching but also at the university level as a researcher and professor of
- 9 Anthropology. I am now fully retired from the University but I became the director of a small
- private school that started in 1968. The section that I work in is the elementary school with
- children from 6 to 12 years of age. Our total student population is of 120 kids distributed in
- classrooms from 15 to 20 students. We never wanted to have more children than that in the
- classroom because we do not think it is possible otherwise to give them the attention that is
- required. The High school section of our school is directed by my sister Guadalupe and we do
- not have more than a few students in each classroom distributed in only has four groups. Our
- total population is 40 students in High school and for a total of some 300 students.
- 17 01:59 Our social context is lower middle to middle class: mostly working people and
- 18 professionals, doctors, teachers, businessmen, people that must work paycheck to paycheck to

make ends meet. Ours is not a private school serving large corporations of higher socioeconomic 19 standing. The city has a little more than 1 million inhabitants. Quite industrial, with many 20 international companies, large companies, from air industry to metal-mechanics. The industry in 21 Queretaro started back in the seventies so that we can say that it is a modern city, yet we have 22 parts of our population still living with principles and values from a century or two centuries ago. 23 24 So, it is interesting because you may find advanced technology and also people that values history and traditions. 25 03:50 Gutiérrez So, Martha, a situation like the one we are living right now... Most 26 27 schools in the US have been asked to be closed now. What is the situation in Mexico today? **04:03 Olvera** We were already aware not because of what authorities said, but from 28 other colleagues, that we would be likely to face a very difficult situation. We were in a way 29 prepared: in our school every November we always start campaigning to help families prepare 30 against the flu season combating contagion from illnesses among our student body. But we never 31 32 thought this was going to be so difficult. **04:54** Starting in February we heard the rumors that closures were likely to happen as the last 33 resort to react to the pandemic. On March 17 we were commanded by the authorities to close 34 35 schools. We immediately started a project, that we had already in the pipeline so that teachers could continue working with the students. The kids took materials to their homes and continued 36 37 to work with using the different approaches and technologies afforded and preferred by each 38 individual instructor. Some prefer Zoom, others Classroom software or even YouTube. Marco, for example provide, you know Marco well, he provides instruction every day and sends prompts 39 40 for exercises and homework: All of his lecturing is provided through YouTube. So, kids can see 41 the lecture as many times as needed.

06:13 Gutiérrez One of the big challenges that we are facing at any level, 42 elementary school, high school university, is actually twofold: on the one hand we need to make 43 sure that the students' experience is such that they feel the value coming in. Like they are gaining 44 knowledge, that they are not lagging behind. We also need to be aware of the context that the 45 students are living in. The parents have a double burden, students are no longer coming they do 46 47 not have jobs...right now... what is the situation there? **07:04 Olvera** We have our parents facing all kinds of problems: some do not have a 48 computer, others do or have tablets and many other elements. I saw how some of our teachers 49 50 like Marco have quickly adopted the technology to reach out. I can share some of the materials so that you can see it. With the online lectures, teachers are also sending links to access 51 audiovisual and written materials. In Mexico all the official textbooks crafted by the Secretariat 52 of Education are readily available and for free to all students. So that a teacher can assign an 53 exercise in those materials. For example, asking a student to investigate the history of a historical 54 55 character like Agustin Iturbide or to find out who was the composer of the national anthem. **08:29** What we prioritized at the school was the student teacher contact. We did not tell students 56 to simply write down a list of homework assignments to be then send back to the teacher when 57 58 they were done. Instead, we are in constant contact with children, at least twice a week. The response from the parents has been incredible. I received a touching message congratulating me 59 60 for the work we as a school are doing with the children. We made a complete program 61 explaining students how they need to take care of themselves, disinfecting their back packs, their uniforms and their materials and how to behave at home. This is something that can help them 62 63 keep their routines and obligations while at home.

09:37 Being locked down generates quite a bit of anxiety. Parents are desperate but this has 64 enabled them to see how much teachers actually do. I am glad they are seeing it. They now send 65 us memes saying "mom and dad is time to shine" as teachers! Parents make an incredible effort 66 because some have lost their jobs, and those with businesses are also closing and losing income. 67 Many of them are seeing their job places closing and they are forced to stay put and they do not 68 69 know what is going to happen. The uncertainty is perhaps the worst of it. People do not know what is coming: they know we are in the second phase, and that there will be a third, but no one 70 really knows what is going to happen 71 72 10:49 Gutiérrez Exactly. Martha, the other aspect that I was curious about was evaluation, the assessment of your students. How are you handling that? 73 11:01 Olvera What I organize from the administration of the school was to use online 74 and an email communication tree, so that all the information that is flowing from teachers to 75 students I have access to it. This way, in the particular instance a teacher is unable to contact 76 77 some parents, I will be able to troubleshoot and make sure the communication flows well. Every day I am in contact with the teachers, brief meetings, and I remain informed about every children 78 status, so that I can contact the parents when needed. This way the community remains actively 79 80 communicated. Every week the families receive a newsletter where we inform them of the things that we are working on. 81 82 12:04 For example, we have a psychologist. Every week she sends a message helping families 83 being patient and to remain calm. She helps us to know how to handle our anxiety and anguish. For instance, we sent an exercise asking the family to completely disconnect any and all 84 85 electronic devices and to meditate together for five minutes, all the family, with breathing 86 exercises. Some parents reported being able to finally talk to their children without distraction,

feeling stronger together as a family. This was an excellent exercise. It really helps children 87 expressing what they feel: I miss the classroom, I miss my friends, I miss my teachers. 88 13:46 Gutiérrez Absolutely. The whole issue of the human interaction, how can you 89 introduce that is so difficult. And most of the learning is interactive, right? 90 13:57 Olvera Each teacher made a proposal. For example, Pablo teaches English. He 91 92 made a video taking them to Greece. Students see images but then the teacher appears in the video and he engages with the kids. The see the images and their teacher. Our teachers are quite 93 top notch in the use of technologies! 94 95 15:01 Gutiérrez Incredible. As a pedagogist, as an educator. What are the things that this change of modality that has been forced upon you and the school... what are the things that you 96 would change permanently? Is there anything that this new way of doing things is taking you to 97 think: "OK, this was an opportunity to rethink what we do and this is what we can adopt in the 98 future"? 99 100 **15:34 Olvera** Yes. Look, at the school we have a project: We are Protagonists and we are Part of our History. I created this project basically because of my training as an 101 Anthropologist. We consolidate traditions and memories that are part of the families of the 102 103 students. The families of the students often keep clothing or artifacts from other times: the scarf from grandma, or a stone grinder that actually are related to the history of Mexico they learn at 104 105 school. One day of the year we ask students to bring those artifacts and share and also to bring 106 their domestic animals and this is something that we shall recover when we come back to the school, because there is no way we will be able to completely replace the full experience of the 107 108 classroom. We had planned a monthly project for sciences this time. We were working on 109 healthy technologies or environmentally sound technologies, but this is something that kids have to develop interactively, not in isolation. Yet we still assign something to do at home indeed, but we shall miss the moments of sharing. We will continue sending-out activities and trying not to lose the ability to connect when kids while they are out. Our plan of emergency contemplates this eventuality. For older students I even communicate directly and personally (Well done Regina....) this enable us to maintain an environment of schooling. 18:43 Gutiérrez Martha, we are going to be running out of time in a few minutes. Before we closed I wanted to ask: What are the main challenges and your main hopes in the next few weeks as we ride this horrible pandemic all over the planet? 19:00 Olvera Yes. Well first and foremost to see our students recovering this attitude of tranquility. We aspire to provide peace of mind and an opportunity to learn without anxiety. Academically, this crisis has forced us to use a better hierarchical arrangement of what is essential to learn and what can be postponed, in all disciplines. In this context my pedagogical pillar is Reading, My project We Are Good Readers we had been sharing this all year round, and now part of this is shared remotely. Some teachers will remind students of some of the readings for example Matilda, and now they can correlate the reading with movies or cable shows, but the big challenge is to create solid readers so that reading will provide an opportunity to catch up and stay on target. Pedagogically some of our teachers have developed new and amazing strategies. I do believe we shall be able to share this. 20:53 Some schools actually closed completely on March 18 mostly public. But since we are a small private school we were able to remain operational. Most public schools just closed, but since the population is large and dispersed it is difficult to handle education in these circumstances. It is so difficult for larger schools, but we can do this because we have the right scale.

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133	22:03 Gutiérrez	So you were in a better position. Martha we are running out of time. I
134	want to thank you so much first of all for taking my questions in English, but this is going to help	
135	us bringing this out. L	f feels a little weird, but I thank you for that. Thank you for the incredible
136	effort of innovation and the maintenance of education for so many kids. You may think it is a	
137	small thing that you are doing, but it is huge, because you are setting up a model of how to	
138	confront a situation that who would have thought, just a few weeks ago, we would be facing!	
139	22:43 Olvera	Off course. I will be so glad to share some of our projects, like Tell Me
140	Something Scary or There comes the Revolutionaries. All of these come from the We Are Good	
141	Readers Program.	
142	23: 05 Gutierrez	I am going to place the links to those materials.
143	23:19 Olvera	Many, many thanks. It is a challenge for teachers from all over the world!