TRANSCRIPTION RE:

CSUMB Founding Faculty Oral History Project 1995-98 Rina Benmayor, Project Director

Interview with Janie Silveria, Librarian CSUMB Tanimura and Antle Family Library

Interviewer, Kristen La Follette, Lecturer School of Humanities and Communication College of Arts, Humanities, and Social Sciences

Transcribed by:

Carol Roberts carris.roberts@gmail.com

Narrator: Janie Silveria

Interviewer: Kristen La Follette

- La Follette: So this is Kristen La Follette. I'm here interviewing Janie Silveria in her house in

 Monterey. It's July 30, 2019. And this is for the Founding Faculty Oral History Project. So thank you again
- 3 for being willing to talk about the early days at CSUMB.
- 4 **Silveria**: Oh. Yeah. It's not exactly fresh on my mind. I brought some things to remind myself.
- 5 **La Follette**: *That's great, yeah.*

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- 6 **Silveria**: Like that biography I sent you was big on the things I did in the early days, not things I did
 7 recently.
- La Follette: Yeah. It was really helpful to read through that. Okay. I like to situate a person first
 before we get into the topic of the interview. So usually the first thing I ask somebody is to tell me their full
 name and if there is a story behind, any meaning their name or how they got their name.
 - **Silveria:** Well, my full name is Janie Barnard Silveria. Barnard is my maiden name. I kept my married name, Silveria when I had kids. It's Portuguese, *that* name is. Barnard is English. But the spelling is unusual. It's S-I-L-V-E-R-I-A which was apparently a mistake that happened when my father-in-law was in the army. They misspelled it. [Laughs] And it was too much trouble to change it back. Most Portuguese [1:45] people have it spelled, with "eira" instead of "eria." Anyway, I thought about changing my name back, but that's too much trouble. So I'll leave it.
- La Follette: That's really interesting. Yes, so maybe could you tell me a bit about where you grew up and describe where you grew up?
- Silveria: Sure. I was born in Tulsa, Oklahoma, and we moved to Texas when I was four, lived a couple of different places there, once down on the border in Brownsville, and then when I was seven we

moved to the place where I mostly grew up which is called Texas City. It's on the coast. It's about 10 miles from Galveston, 30 miles from Houston. When I was growing up it was an okay place to live. I had friends. But then when I left to go to college and came back, I realized this place is so polluted because there were chemical plants there. Everybody was there because of the plants. There was Amoco and Carbide and Monsanto and all those biggies, and they were going night and day. So, I haven't been back, really. My parents lived there a long time, and they finally retired to Tennessee. They've passed away. So most of my growing up years were in Texas City. I have to say that now, I have a group of friends that meets every year from those days. We reconnected in our, you know, retirement days, and it's been great. We've visited each other. They came here one time. Went to Santa Fe, New Mexico. Shreveport, Louisiana. Dallas. So we visited each other and it's been really good to keep those connections or remake those connections.

La Follette: That's great.

Silveria: Anyway, I went to college and started out at SMU, Southern Methodist University. I mainly wanted to get a little farther away from home and my best friend was going to go there so I went there. It was a private school, very much even in the late sixties/early seventies, fraternities and sororities were big. And they were...[sigh] you know. I mean everywhere else the hippie movement was started, and things were changing a lot, and there were protests about the war and everything else. Dallas? Nothing changed. I mean it was like this island of conservatism inside the larger world. My friends and I went to a Harlem Globetrotters game and wow! There's people of different colors here. And different ages. And they're not all dressed right. So anyway, it was not the right place for me because on my dorm floor the social strata ranged from me to, like, H. L. Hunt's daughters, who are actually very nice and have done some good things for women and stuff like that. It was strange. It was strange to me. So I transferred to [5:43] Rice, in Houston which was a much better fit for me. A lot of smart, weird people. [Laughs] I loved it there. After I graduated from there I got married. My husband was in the Air Force. He had a low draft number so he enlisted in the Air Force, and we came to Riverside, California. That was another sort of low

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- point in my life. But I suppose, you know, it got me up here. [Chuckles] He hated being in the Air Force.

 And I couldn't really get a job because I was an army wife. I mean an Air Force wife, a military wife. I did

 some temping. That was actually interesting. I worked at UC Riverside in the Plant Pathology Department.

 It was okay. We had a nice little house and everything. But his dad died and he got a discharge, a disability discharge or something. So he wanted to go back to Texas and I did not want to go back to Texas.

 [Laughter] So I moved to Berkeley and started Library School. [Chuckles] And that was fun, a fun time, too.
- La Follette: Yeah, I was kind of interested in where you think maybe your interest in libraries and books kind of started.
 - **Silveria:** Well, I was always a reader. My parents didn't have very many books in the house, interestingly enough. They were both college educated, which was I guess sort of unusual. My mother was the first in her family to go to college. First and only, I believe. But, I don't know. They read magazines and newspapers. They didn't really read books. I started visiting the library when I was little. And I vowed to read every book in the Fiction section at the Texas City Public Library. I don't think I got very far. But it was interesting. I made myself read everything. And so. [Laughs] All the As through Cs, I probably got a good taste of what was popular fiction of the day. So, I don't know, I just, I had a degree in English and I [8:27] didn't really want to go to grad school. I didn't want to teach. I was a copy editor in Houston for a while and that was kind of fun. But I thought about what can I do. I was temping in a law office and they said, "Oh. We'll pay for your divorce if you go to law school." [Laughs] Maybe I don't want to go to law school either. So I thought about well, what do I like to do? What can I do that would be a good fit for me? Ta-da! Library School. Going to Berkeley back in those days, they don't really have a Library and Information Science School anymore. It's all Information Science. But it was such fun. People from all over the country. And the professors were really great. Even Cataloging. So I had a really good time there. I worked part time in the Berkeley Library while I was going to school. Then my career started out in public

- libraries in Daly City Public Library. When I graduated in 1975? Yeah, there were still jobs around. I had a choice. My husband, soon-to-be ex-husband, was still back in Texas and he sort of wanted me to come back. So I applied for jobs there. I applied for jobs in California. I got two job offers and I chose the one in California. And then, you know, the rest is history. No more Texas. No more marriage. But it was at Daly City Public Library up in the Bay Area.
- **La Follette:** And did you have your daughters at that point?
 - **Silveria**: No. This was my first husband and our marriage didn't survive being in the Air Force and being separated and all that. So. And I didn't really want kids until I was like in my 30s and it was almost too late and suddenly, "Oh! Kids! Gotta have those kids!" [Laughs] So my twins were actually born when I was forty. It was amazing. But yeah. Almost the last minute.
- La Follette: I feel you on that. So yes, so you were working at the Daly City Library. And then could you tell me how you ended up in Monterey County?
 - [11:22] Silveria: Okay. It seems like I've traveled a lot for...for boyfriends or men but it isn't really the case, it's also opportunities and things. My boyfriend at the time was working in Santa Cruz. He was teaching at a private school. So I started looking for jobs around there and I found a job at MOBAC, Monterey Bay Area Cooperative Library System. At that time it was in Salinas and what we did was offer support services to local libraries. That was public libraries, for the most part, because they needed the training, they needed second level reference which was pre-Internet. If you had a question you couldn't answer with your collection you sent it to us and we tried to figure it out. And resource sharing and building cooperation among the members. So it's usually public library connections but in my county all the libraries are pretty tight with each other. So there were all the community colleges were members. The Monterey Institute [for International Studies] was a member. The Aquarium was even a member for a while. And we had school libraries. Anyway, it was what was called a multi type cooperative. We applied for grants and ran workshops and did things for the libraries. That was a really good job except I never had

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any contact with the people who were asking for the information. I had a good time working with the librarians but I kind of wanted to get back to working more directly with people who needed the information. So 1990 was a real big year of change for me. I got married. I got pregnant. After many, many years of infertility treatments which. . .

La Follette: That's stressful.

Silveria: Oh, it was terrible, it was terrible. But finally when I stopped trying, as the cliché goes. And I changed jobs. Before I knew I was pregnant I took a job at San Jose State. They opened a Monterey County campus which was in Salinas. So it was just a few upper division programs. There was Education, Psychology, Business, Social Work, maybe one other. But they either used local practitioners as faculty or they brought down people from the main campus to teach the classes. So the classes were in person, not distance. But our library was very small. We just had some reference sources. We had computers. We had the ERIC microfiche and we did a lot of interaction with the main campus to actually get the materials. I really enjoyed that job because I kind of liked making new things happen. There were other people working at the campus but I was the only one in the library. I had some interns from San Jose State and I did hire some staff later. Yeah. So that was fun. That was fun. The best part was that these were students who had maybe been to junior college but they had no way to get their degrees. At that time they could choose to drive up to San Jose State. So it was really very moving to go to the graduation ceremonies. Sometimes they would speak in Spanish for their parents and then in English, [about] how wonderful it was to be able to do this. So we had to bring education to them instead of them having to go away. So that was the best part about that. It wasn't ever really designed to be its own full standing campus. So when Fort Ord was closing and they were talking about, "Well, we need a campus there, how about that?" At first it was [16:23] thought that there would be a satellite campus of San Jose State there. So San Jose State was involved in some of the initial planning. But then when it came down to it, it was decided that, "No, we need a full university of our own. This will be the 21st campus." So everything happened really quickly. At

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that point it was late 1994, early 1995 when the first faculty came on. I was still working at the branch campus. I can't remember exactly who I talked to, maybe it was Jim May, he was the Dean of Sciences and it included the Library at that time. There was no Library but it included the Library. So I talked to him and I talked to the librarians at San Jose State. I had somewhat of a connection with them. I would have to drive up every Wednesday for a department heads type meeting. So I'd have to go up in the traffic and come back in the traffic. It was a good experience. I hadn't been in an academic librarian before, and it's a different focus. It's more of a teaching focus. Trying to help students not by finding them the information but showing them how they could find it. So I enjoyed that. But other things about being in an academic librarian that I had no idea about, all the stuff you have to do for tenure. "Oh, okay. Now how am I gonna do this down here?" I did do a few things like some of the people on the main campus helped me with writing articles and things like that. I did some presentations. There weren't as many opportunities for that. So I was kind of struggling with the tenure and promotion thing there. But in early 1995 I got the choice, "Well, next semester you can either have a job up at the main campus at San Jose State or you can move to this new campus." That was the easiest decision I ever made. It was, in many ways, exciting and wonderful. You just can't downplay the fever, the ambition, the energy, the excitement that... you know. Everybody really wanted to make it different. "This is going to be a CSU but it's going to be, you know, we're going to think with the students in mind. We're going to have these unconventional majors that won't transfer anywhere else." [Laughs] But the spirit, the spirit was very exciting. Being a local rather than -- most people came in from other places --, I had seen the great need that we have here in Monterey County for higher education and for general education. So that was really, really exciting to me, that part, and working with the community, because I was involved with the community to help make it happen. We [20:31] didn't have a library, of course. [Laughs] We had a room, a building that had been converted to be a Library. It had formerly been an armory. The bathrooms were reinforced concrete around because that's where they kept the guns and stuff. You know, it wasn't intended to be a Library so it wasn't laid out very

well. We didn't have a whole lot of space. And then, the very beginning there wasn't a building at all. I think we moved in there midway through the fall. But when I came on my official start date was in July. But I was kind of released from San Jose State to come over and start with the planning in April. So I was there from April 1995 on. It was just amazing. I mean we were all in cubicles. A few people had their own offices. But mostly everybody was working in cubicles and bouncing ideas off each other and trying to hire other people, like I got to help hire Steve [Watkins] and Eddy [Hogan] since I was the first one there. You'd go to library conferences. They have an annual conference in June every year of the American Library Association. Everybody knew we were starting a new library and, "Oh, wouldn't you like to work with us to make that happen?" I mean one of the first things that happened when I was over there is they said, "Well, what kind of collection would you build if you had four million dollars?" I knew, and others, Steve and Eddy, when they joined me . . .

La Follette: Oh, just to clarify. So that's Eddy Hogan?

Silveria: Eddy Hogan and Steve Watkins were the other two founding librarians. And together we had to do everything. We had to come up with a collection. We had to hire staff. We had to choose systems. The first semester, when we didn't even have a building, we operated a small Course Reserves collection. Bill Head was mostly participating in that. But it was a book truck next to our cubicle. [Laughs] We were working with a vendor to try to come up with an opening day collection so we would have something. That was an interesting process, trying to go through the still developing curriculum and try to imagine what we would need and convey those impressions to our vendor who was an academic library provider of books, was the main one. They did things like that all the time but we had to come up with the profile of what we wanted. We had numerous meetings to try to figure that out. Then the books eventually started trickling in in late fall. By then, the building was ready and we could actually have a place to put books. There had been an article in *Newsweek*, somewhat before the campus opened, saying that you don't need books anymore. [Chuckles] It was the Chancellor of the CSUs saying that this new library would not have much

in the way of books because everything was electronic. So that caused a big stir, as you can imagine. But
we weren't of that opinion. We thought that books are still important and other media, and at that time
things were on CD-ROMs, databases and all, and you have to have these big towers of CD-ROMs to
access. The internet was just starting. Steve Watkins was busy, he was our technology expert and he was
busy creating systems that would work for us. So we had many of them as well as some commercial
solutions. But he would be working at his computer and trying to figure out these things. Every once in a
while you'd hear, "Oh, shit! No! Uh!" [Laughs]

- **[25:37] La Follette:** Actually, I was so curious, these were some of my questions about how do you build a library from nothing, right?
- **Silveria:** Yeah. Yeah.
- La Follette: If you wouldn't mind talking a bit. . . Did you have to profile the classes that you thought . . . because the classes were still being developed, right?
- **Silveria:** Yes.

La Follette: Did you have to profile what you who the students would be and what they might need? How do you decide these things?

Silveria: Well, we were all content experts in some areas. Like mine was in Literature and Humanities. Eddy was Social Sciences and Steve was Sciences. So we knew a lot about what was out there and what kinds of things would be needed. Steve was from UC Santa Cruz, so there was a little more of a research focus, but Eddy was from Sac State and I was from San Jose State, so we had a good idea about what kinds of things would be needed. You can set up your profile both for the opening day collection and for ongoing materials that you will receive from your vendor. You can set it up to be at a certain academic level, you could say you only want these publishers but not these publishers, things like that. So that took a long time to try and sort out. We knew that the curriculum was going to be changing. We tried to allow for that, but it seems like maybe what we wanted wasn't out there in a real form. So, when we got the

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Literature collection we found that, oh! There were a lot of books of criticism about literature, mostly about the canon, you know, dead white guys. And, wait! But the literature itself was not there! So we had to spend a lot of time working with faculty to see, "Who are you teaching?" We knew there wasn't a Shakespeare class at first but we had to have Shakespeare. So anyway, we did have a lot of books that never got checked out, I would say. [Laughs] There were some missteps but we tried to fill it in by talking to faculty and see what kinds of things they were wanting to stress in their classes. You know, it's a growing thing. We didn't have four million dollars. It got whittled down to almost two. The opening day collection amounted for \$1.2 million of that. Then we had to contract with databases. We had to get a few journals in, you know? That was maybe tougher than anything, trying to figure out who? Usually libraries have huge journal collections going way back. We had nothing. We had some microfilm. And we had the databases. And they were starting to have the full text in the databases but at that time it was kind of an issue. An issue to get the issues that you wanted! But we did the best we could. We made some educated [29:28] guesses and we were mostly right in the decisions we made. Like, we decided to bypass CD-ROMs altogether. "Let's go with this Internet that's coming up. And let's try to find databases that are online instead of on disk." We did that and it turned out to be the right thing to do. Luckily. But, you know, it was easy to see where things were going. I mean the lack of a collection was both a hampering thing and a good thing, because we could just get what was needed, and wanted, rather than oh, you should have this book on Pope or somebody. So, we got the collection. We made the profile for the collection and we started getting in the materials. Then we tweaked it and dealt directly with the vendor to order things that we thought should be there. So, it was an ongoing process. Eventually we hired other librarians part time who would help us. And it just grew. Finally, we got a new building. So the old building, the Armory... One of the things I remember about the first year was that it was good for some poster sessions. We presented to our colleagues out there in the world here's what we did and how we did it. We hosted some CSU

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librarians to come. We wore hard hats. [Chuckles] I think all in all, we did a good job. There were some frustrations, but you know.

La Follette: What were some of those frustrations?

Silveria: Well, since it was a new campus people had different backgrounds and so one of the things that I'm proud of is that the three of us really created the idea in everybody's mind about what an academic librarian can be as far as a colleague, a teaching colleague. Even Rina Benmayor] who was a friend of mine, I worked with her on a grant, two grants, and she would say things like, "Well, librarians don't teach." That would get to us because that was the core of what we were doing. And it was more of a one on one kind of interaction and a small class single session rather than an ongoing Information Literacy kind of course. We did things in the community. We did research. We did publications. So one of the things I and we did was to promote the Library as a resource and promote librarians as helpful educators who would work with other classroom faculty and work with students to create the best learning experiences. But from the very first we were involved in Academic Senate. Steve was eventually Chair of the Academic Senate. And I was on the Faculty Affairs Committee for my sins. We had to write the Retention, Tenure and Promotion policies. For librarians we had to tweak it because we don't have PhDs. We have a terminal master's degree. And we don't have so much of an emphasis on publishing. We have a stronger emphasis on creating community through conferences, attendance at poster sessions, and action on committees and things like that. So we had to rewrite things a little bit to see that librarians could progress through the system like other faculty in it. It was interesting.

[34:25] La Follette: And was that something that was kind of unique from other universities or was it just that you had to set the procedures up here?

Silveria: Yeah. Once again, because there was nothing here it was time consuming and a little difficult but it was also a chance to do "best practices." What were some innovative things that were going on in other places and how can we use those as models. I worked with Bill Head a lot. He was really big

into alternate views of evaluating faculty. You know, you don't just have to have three articles in peer reviewed publications. You can do this, this and this that also has an impact. So Bill Head and I went to a number of conferences. We got a little grant, post tenure review. Anyway, there are other ways of looking at things and so that's what we were interested in pursuing. You could always learn from your colleagues who have done it before. You shouldn't try to just create it from scratch totally. I'll find out what other folks are doing. But there was also this innovative spirit on the campus that let us go beyond maybe sometimes what other people did.

La Follette: It sounds like you really were energized by all the possibilities of coming in at the ground floor, right? Starting something from the beginning.

Silveria: Oh, yes.

La Follette: *Did you ever find that – oh, go ahead, where you –*

Silveria: No. Go ahead. Ask.

La Follette: . . . did you ever find that overwhelming in any way? Or . . ?

Silveria: Well, it has been called a pressure cooker, yes. I remember it was the first time that I had worked like not 24/7 but constantly. You know, just constantly. And that takes it out of you after a while. I'd come in on weekends, six in the morning or something, and be working on something. Marsha Moroh came in on her bike and said "Hi! What are you doing here?" [Laughs] So. But everybody, you know, everybody was just going full tilt. I mean we had a few months to make a University happen. It was just. Yeah. Unprecedented. You probably heard this a lot from other people. Some people did burn out and they went away.

La Follette: *Is there anybody you remember who burned out early? It's totally understandable.*

Silveria: Yeah. I can't remember names exactly. There were a few people, Eddy Hogan included, who had taken leave of absence from their current positions because they didn't know how it would turn out and they wanted to hedge their bets and still have a job to go to if the grand experiment wasn't so

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wonderful. So there were a couple of people like that that didn't stay very long. I can't remember names [38:15] too much. There were conflicts with the President. I didn't work with him very much. [Chuckles] I liked the Peter's Party. He would have a party every week with food and drink. It was a community building thing. It was also ... yeah.

La Follette: Yeah, what were some of the conflicts. I was at CSUMB, not that early, but while he was still President. What were some of the conflicts?

Silveria: Steve Arvizu, the Provost, was actually there before Peter Smith. They had conflicts. I don't know what the bases were but he was basically pushed out by Peter. And other Hispanic faculty were up in arms. They felt they were discriminated against, that Peter was not treating his staff or faculty right. And so there was a vote of No Confidence from the faculty for the President. I don't know. Yeah, he may have been a good rah rah person to start the University but he was also, he was very much a politician. That's what he was in his previous life. He was a politician. A Republican Congressperson or something like that, on the East Coast. So there was that. It started to be Us vs. Them pretty early. I mean the administration. They -- it seemed --, mainly paid lip service to what the rest of us were accepting as our creed, our purpose, our Vision Statement. So there was that disconnect I think between administration and faculty fairly early on, and certainly after Steve Arvizu was made to go away. Other people did resign or were forced out around that time. That was maybe the second year, something like that. [Sigh] In the Library we had our own issues with Dr. Smith. [Chuckles] We were, you know, planning to build a new library. And it was one of the first buildings to be newly constructed on campus. It was really needed. We had been operating out of this bunker for a while. And, the President wanted to have his office on the fourth floor. He wanted to have the best view. He wanted to have a nice office up there. But it was going to add thousands or millions of dollars to the price to put a top floor with his office. So when the bids came in they were too high. Eventually, there were protests from us, from the faculty, from the students and he eventually backed off that idea. Or maybe that was about when he was getting ready to leave. But yeah.

[42:04] La Follette: Yeah, I remember that. It was right before he left.

Silveria: Yeah. So then we had to start over with our plans and meanwhile construction prices had gone up. So we ended up having a smaller library than we had wanted. We had to cut some things out like a staff bathroom, which it wasn't important but it would be nice to not have to trek all the way from our offices over to the student or the public restrooms. But. So. Yeah.

La Follette: *So it really changed the shape of the library literally.*

Silveria: Uh huh. Yeah. And then the Library Director was going to be up there, too. Or on the third floor. Or maybe he was on the fourth floor with the President, I don't know. But then he changed it. He just had a smaller office on the second floor. But we had great offices. Our offices, Library faculty offices, were on the third floor. And at the time we had this wonderful view, it was great. So. We were all together. So we could get a lot done that way, informal meetings, you know. Almost like being back in the cubicles. Then they started taking over some of the Library space for other purposes. [Sigh] I think it's much better now. I think the new Dean of the Library has ... I haven't been on campus much since I retired in 2015 but from everything I hear now, the new Dean is much more supportive of projects like the ones I was interested in but had a hard time getting done with the previous Library Director.

[44:19] La Follette: What were some of those projects that you had wanted to?

Silveria: Well, I had been interested in local history for quite a while. But of course, we had no collection. We really had nothing old or not much that was local. So people would come in and ask about the history of Fort Ord or the local area. We just didn't have anything and not much was available online. So, I think it was 2005 or 6, I wanted to write grants, write grants to make something happen for us because the budget didn't permit for collecting old things. Old things were not looked on well. Everyone was thinking about the future. No one was thinking about the past. "What made us what we were?" "No, we don't care about that." So the campus archives were literally in Eddy Hogan's office in boxes. They may have preserved certain things online but all the paper just went away and if you wanted to do research on

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even that period which was the 1990s – you couldn't. There was nothing to be had. So anyway, I finally, I went on a sabbatical in 2007 and I wrote some grants and was eventually successful in creating a project that was going to be CHAMBR, the Collaborative Historic Archive of the Monterey Bay Region. We had several partners in the community. We had Monterey Public, Monterey County, Pacific Grove. [cat yowls] Oh, dear.

La Follette: *The cat's very friendly.*

Silveria: Well, we have a cat in the area. Carmel and Seaside, at that time Carol McKibben was doing her Seaside history project, so they were participants. We came up with a structure. We hired a consultant to do the planning process for getting everything online and sharing it in a collaborative way. I'm big on collaboration because that's been my job at various places I've worked, is trying to get people to come together to agree on things and do more than what you can do with just one person. So that was great. We did hire a consultant who came up with this plan and we were about to get going on it, start this historical archive which would... I mean students could go to Monterey Public and use their archives or go to some of the other institutions that had big archives of what was going on in the area, but not very much was available online. So I got a grant from the Community Foundation, a local foundation, to create this. It was a one-year grant and we carried it out and it was going great guns, and then the recession happened. I remember libraries had to cut their hours, had to cut staff, they had to put the archival project on the back burner and that's where it stayed. So that was, you know, both a good thing and a not so positive thing that happened. It was because of the economy and because of the situation, but it was one thing that I hoped could make a difference. Then I still continued to get little grants for smaller projects like digitizing some [48:55] of the Fort Ord materials, and those are available now, state and nationwide, on the Online Archive of California. But there's so much more that could be done. So since I've retired I've tried in a little way to work with your class on oral histories and it's been wonderful to have – Ito cat: "Please go away, Myra. Go away."] And also to get some of our own things digitized, which I hope we will be able to do.

La Follette: That was really interesting to hear about the efforts you had and the economy intervened.

334 **Silveria:** Yeah.

[Pause]

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La Follette: I was kind of curious, since you had worked with San Jose State and the satellite library there and then you came over to CSUMB did you find that the patrons or the population that you were working with, was it similar? Or were the needs of the students similar or was it different?

Silveria: Well, it was different in that at San Jose State it was just upper division students trying to finish their degrees in a few select areas. At CSUMB we started out with freshmen who didn't even know what their majors were going to be. So it was different in that way. We had to take in things like First Year Experience, the whole thing of going to college for the first time, and it was a younger population, too. I think at San Jose State, at least at this satellite campus, many of the students were a little older. They had families. They were re-entry. So it was somewhat different. Also I think at San Jose State the folks were all living locally. I mean they were residents of Monterey County. I think at CSUMB, I thought they did the recruitment, they relied too much on getting people from like L.A. to come and things? I saw a recruitment video once that had all the waves and the ocean, "Oh, this is so wonderful here, come!" And then they would get up here and it would be cold and they couldn't go to the beach very much. They sure couldn't swim in the water. And you know, "Hey, misleading!" You know, the students had to be persevering, too because there weren't structures in place to help them. A lot of times they would get shunted from one department to another to try and find information. We would do the best we could in the Library and as, you know, faculty to help them. But in some cases it just wasn't established who was in charge of such and such a thing. So that had to be tough for them. They probably had to have a similar sense of adventure and "Oh, yes, we're going to make this happen! And oh, no radio station? We'll build a radio station. Oh, no gym? We'll build a gym. [Chuckles] No campus newspaper? No student government? Oh, we'll do that."

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But being freshmen they didn't have the background from other educational experiences except for high school. I don't know how they recruited the first class. I do know that many of them weren't from the local area and so that might have made it tougher for them to adjust to a new area and a campus which was trying to ride the bicycle as they built it or whatever. [Laughs] Some of those students did hang on and they became staff or faculty themselves at CSUMB.

[53:52] La Follette: Were there any particular students you worked with that were really memorable to you?

Silveria: Troy. Troy Challenger was a student at the very first. Then he became kind of an integral part of CSUMB. Yeah. And it's hard to remember names but there were a lot of pioneering people that were so excited to have a university here. And wanted to, wanted to jump through whatever hoops there were and there were lots. Lots of hoops. I think more for the students than for the faculty. The faculty were just... Of course we didn't have guidelines either. We didn't have structures in place like for [Chuckles] HR [Human Resources]. For I don't know what. But we were doing it because we wanted to. We knew what we were getting into for the most part and we wanted to be part of it. I think some of the pioneering students had that idea too, but it was more frustrating for them to, "Well, who is going to help me do this? What about tutoring? What about health services?" You know. So for them I think it was a little tougher to not have guidelines and structures in place. The other thing that happened -- which maybe it can't even help but happen --, is that in creating a structure or a set of expectations and guidelines some of them recreated bureaucracies. This was unbelievable. You could see it happening, that even though we didn't want it to be like where it was before in our other institutions, it just sort of crept that way. We used to joke about the Form form. You needed this form so you could get this other form to fill out. [Chuckles] So that was a little frustrating. Yeah, it's harder to remember the bad things because there was an aura. It was an [56:53] extraordinary experience. And when President Clinton came to campus that was just fantastic! You know? I mean, it was just wonderful. It was like all things were possible. Even if you know really that

it may not be that easy, to have that feeling is important. It's special. It helps drive what you do and make what you do exciting.

La Follette: I would imagine it would create a sense of camaraderie, right, that you're all ...?

Silveria: Yeah. [Chuckles] Oh, another thing I remember from those early days in the cubicles is, when we were creating our unusual majors, Luis Valdez was around a lot. He is pretty dynamic. He was helping lead a group in learning how to be vibrant. Vibrancy used to be the major or the curriculum, it was called Vibrancy, or the ULR [University Learning Requirement]. [Laughs] So he had a session where all faculty and staff could come and we would sit in a circle and chant and we would do exercise things, and we would do trust-building things like "fall into my arms." I had a leotard and tights and I was leaving my cubicle to go to the Vibrancy class and Steve and Eddy were sitting there and they had a sales person with them and so they're going, "Oh. Oh. Yeah, well." [Chuckle]. And, I had two little kids at home. So that was a stressor, too, trying to do that and "be all things to all people" kind of thing.

La Follette: Were you able to balance that? Or did you feel like you were being pulled in more than one direction?

Silveria: Yeah, well, I had kind of a tough time. Went through a divorce in 1996. So that was not a good time. The girls and I lived on campus for a little while, which was interesting. That was a whole other community in that many, many of the faculty were living on campus in the housing. While you maybe didn't want to see everybody 24/7 it helped to be neighbors as well as colleagues sometimes. There were a few families that had kids among the faculty and staff. So, you know, it was an okay time. But yeah, [1:00:16] that was.... Also, I don't know if I should share this or not, but I think I will because it's a reality of my years at CSUMB, is that I had undiagnosed depression. I had postpartem depression. I was forty years old, I had two little kids, I couldn't sleep. Everything was horrible. I mean I loved *them* but I just had a hard time and it was not even really diagnosed or recognized as a situation at that time. So I just kind of got through it, but my marriage didn't survive because I was so moody and all. So now I've been on

- antidepressants for many, many years. But those first stressful years probably helped bring it on, as a bunch [of people] would say, "It was situational." It was not situational, it was chemical, but it was a hard, hard thing.
- 407 **La Follette:** Yeah, having all that additional pressure doesn't help at all.
- Silveria: [Sigh] So that was the unmistakable part of my early time at CSUMB. But...oh, well, let's move on.
- La Follette: Yeah, I've been through it for that, too, so I know how challenging that is.
- Silveria: Yeah, so I had a real soap opera-y life for a while. I didn't want kids. Then I wanted kids and couldn't get pregnant. Then I had twins and I had postpartum depression. Then I had a divorce. So.
- 413 **La Follette:** *It's a lot.*

- Silveria: But you know, now everything is stable.
- La Follette: That's good. We talked about some of the challenges that you had like in early days –

 [Chuckles] the cat really wants to be in the interview! -- was there something that you felt was a really

 good sense of accomplishment or a project that you worked on or something that you felt really good, that

 you were focused and got what you wanted to get done?
- O'Leary. We wrote a grant for [chuckles] what was it called? "Transforming Humanities Pedagogy through Technology." Technology and Humanities were in separate worlds at that time. The internet was just

[1:03:10] Silveria: It was actually that grant program with Rina and Cecilia. Rina Benmayor and Cecilia

- starting to come around. There were people doing very interesting things on the East Coast. Randy Bass at
- Georgetown and Bret Eynon. There was a grant program through the CSU, I believe, where we got money
- 424 to create a series of workshops on using the Internet and other kinds of technology to enhance teaching.
- And Randy and Bret came for two sessions at CSUMB. Humanities faculty from all over the CSU, mostly
- Northern California, I think, came and it was just wonderful. It was just wonderful. My part was in writing
- 427 the grant which I'm good at -- I like to write the grants; I like to get the grants. [Laughs] -- but at that

workshop it was just introducing a lot of new and interesting and powerful ideas to people who maybe had been using the same syllabus for all and were unaware of some changes that were happening or sources online of primary materials from History or from wherever. And using them in interesting ways. So that was something that I was excited about and proud of. Besides the grant writing, I put together websites that linked to different resources. I was the resource person. Rina and Cecilia were the subject experts and it was just great. It was just great! I'm glad Rina is still around and doing things in the community. I haven't seen much of her but...

La Follette: I know. It seems like after people retire they get busier sometimes. I notice that with all you guys. You always have these great projects going on.

Silveria: Yeah. Well, I mean you don't die! [Chuckles] If you don't die you keep doing things that are interesting to do.

La Follette: Yeah. I also wanted to make sure that we kind of hit on the Vision Statement, you know, because that was a big part of the purpose of the [university]. You have a copy of it here.

Silveria: Yes.

[1:06:27] La Follette: So in terms of the Vision Statement, what was your impression of it and how did you see that influencing your work at the Library?

Silveria: Overall, the Vision Statement was what brought a lot of people to campus. The ideas contained in it are so important. Who wouldn't want a "model pluralistic academic community where all teach and learn from each other in an atmosphere of respect, mutual respect and pursuit of excellence?" I mean it was just words but words that were important to us and it seems like, and I think the atmosphere of mutual respect is really important, I think. It's brief but it's very powerful, I think. I don't know that specifically in the Library ... but in all our work with the students it was just really important. So it defines what we want the students to be learning and how. It's not just, "You'll have this course on this and this course on this," but it's a broader idea of what a university can be. Since we didn't have a university to start

- with we could aim high, be lofty, but figure out ways to make it happen. How to infuse this in your curriculum or the way you work with other people. The mutual respect, for the most part, it happened. It didn't happen in some cases and that was, yeah, that was not good.
 - **La Follette:** *Like in what cases?*

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- [1:08:58] Silveria: Well, I remember one early meeting of founding faculty and staff where we were talking about the budget and the budget was not unlimited. So, in some cases they came down to like dogs fighting over bones. Scarce resources. "I want this. My program needs this." So, you know, that was not good. I remember another time when [sigh] it was an administrator, I can't even remember his name, he's gone. He sent out an email chastising one of his staff, but he accidentally sent it to everybody in the University! We were all on the same email at that time. [Laughs] Oh, and so he apologized profusely after that. But it was like, you know, "Okay, we know how you treat people when you think nobody is looking!" So yeah. That was pretty amazing. He didn't stay too long after that.
- La Follette: Those were also the days of Open Forum, right, where everybody gets to talk about the chat rooms.
- Silveria: Everybody could talk about things, yeah, yeah.
- La Follette: Yes, so with the email system that we had at that time there was kind of a running thread, an Open Forum thread where people could post things and talk about any topic.
- 469 **Silveria:** Anything. Yes, yes. Anybody.
- 470 **La Follette:** *Yeah*.
- Silveria: So yeah, that was not necessarily mutual respect.
- La Follette: Was there any time that you saw that you felt the Vision was really working?
- Silveria: Individual times. Not overall. Really some of my fellow faculty, like Bill Head, Marsha Moroh, those folks were really good examples of how we can do this and do this differently. I really admired some of those people. So working with them and with all the faculty, really, I mean everybody had

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good intentions. It's true, sometimes it was not what you might want, but at first there was a spirit. There was a spirit that combined the place that made us feel like, "Yes, we're all in this together and we were gonna make it happen." So, and early meetings with faculty would be everybody. It would be 25 people or something. That is when people would really talk about ideas and ideals and how we can incorporate that into everyday experiences. It was one thing to do it without the students there and it was another thing entirely to have to try to put together classes on the run and work in real time with a structure that was still growing, shall we say? [Laughs] But yeah, it was certainly unforgettable and a big part of everything we did was the Vision Statement. I notice now, well now, 25 years later, I don't know if it's even mentioned to students. The students who have helped with the archives, I did talk to them about it and it's like blank stares. You know. I don't think it has been infused. I think it has been sidetracked or forgotten. I don't know, maybe the Outcomes are still good, maybe the students are still learning in a positive way. I don't know. But I do know there's been a lot of change to try to connect with the other world of education, to try to make our courses integrate better with the community colleges, with other universities. [Sigh] But that would be sad if the Vision Statement was totally absent from whatever orientation people get. Do you know?

[1:15:03] La Follette: In my experience it hasn't really been emphasized. When I was a student there, yeah. But now as like in teaching, no, because you are focused on meeting the outcomes for each class and for the certain requirements that need to be met. I feel like it's infused into those but it's not necessarily specifically the Vision itself as something.

Silveria: Right.

La Follette: Because it used to be posted up all over on campus, you know. I remember seeing it in offices and all that. And now you don't really see it anymore.

Silveria: Yes, I've got a framed copy somewhere. [Laughter] Yeah.

La Follette: At any point did you ever consider leaving or were you just kind of committed to being there?

Silveria: I was committed. I was there 20 years. I like to say I was the first librarian in the door and I was the first librarian out the door. To retire at first I FERP'd. Faculty Early Retirement Plan. I was the first Librarian to try to do that. And Librarians are 12-month faculty so everything was different. You know. Academic Personnel didn't have a clue about what would apply to us and what would not. At the end there I was, I don't know if I was burned out or if I just needed a change. Because I left sort of abruptly. I was going to take the whole year, five years as part time or whatever. I just didn't make it the whole five years. I went to Costa Rica and I didn't come back. I didn't come back to CSUMB. So I guess eventually it was more of a fizzle out than a burnout. I just stopped enjoying it as much as I had. When you're just kind of going through the motions it's time to leave. I should have maybe left a year earlier before I got to that point. But... So the leaving was not as enjoyable as the coming, the beginning. But yes.

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